

Leading Virtual Teams

Remote and virtual team management has become the norm for many organizations. Organizations around the world are enjoying the benefits of linking teams virtually through technology. Research and best practices across many industries reveals that effective distance leadership includes the traditional, but that these skills have to be applied differently to maximize their impact in a virtual environment. This program helps leaders identify additional tools and techniques to enhance their virtual leadership and sharpen their use of appropriate communication skills to fit the often-heightened needs of virtual team members.

Focus:

Leaders who are responsible for leading virtual teams.

Length: 8 Hours

Performance Objectives:

- Demonstrate the unique competencies of successful virtual leaders and team members
- Adapt the five core leadership skills to virtual teams
- Select and use effective tools, techniques and technology to match the team need and situation
- Utilize best practices for building and maintaining trust and engagement in virtual teams

Course modules include:

The Benefits and Barriers of Virtual Teams	This module gives an overview of the benefits that virtual teams bring to the productivity and innovation of business and provides context about common barriers and concerns of virtual team members.
Five Categories of Effective Leadership	In this module, participants explore the five core skills of effective virtual team leadership: communicating effectively, building community, establishing clear direction, leading by example, coordinating and collaborating across boundaries.
Tools, Techniques & Technology	Participants learn the effective use of the tools, techniques and technology to lead virtual teams and when and how to apply each tool.
Building Trust	In this module trust is the umbrella for success and participants participate through a process to develop and maintain trust in their team.