EFFECTIVE TEAMS

Enhancing the way teams work together and an individual’s understanding of what it means to be a team can improve productivity and morale. This module focuses on two critical components of team effectiveness: the roles of team members and the individual’s responsibilities to the team.

FOCUS

This course is designed to help people succeed as supervisors whether they are new to the role or experienced at supervising others.

LENGTH

4 Hours

PERFORMANCE OBJECTIVES

- Identify the fundamental components of effective teams.
- Apply practical techniques to improving team dynamics.
- Assess self-performance as team members and/or team leaders.

COURSE MODULES

<table>
<thead>
<tr>
<th>Team Effectiveness Model</th>
<th>In this segment participants explore the four elements of the team effectiveness model and apply key learning to their own team. At the conclusion of the session they have a concrete action plan to enhance effectiveness.</th>
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<tbody>
<tr>
<td>What it Means to be a Team</td>
<td>Participants explore the key interpersonal dynamics required to be a team, including trust and communication.</td>
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