

## EFFECTIVE TEAMS

Enhancing the way teams work together and an individual’s understanding of what it means to be a team can improve productivity and morale. This module focuses on two critical components of team effectiveness: the roles of team members and the individual’s responsibilities to the team.

### FOCUS

This course is designed to help people succeed as supervisors whether they are new to the role or experienced at supervising others.

### LENGTH

4 Hours

### PERFORMANCE OBJECTIVES

- Identify the fundamental components of effective teams.
- Apply practical techniques to improving team dynamics.
- Assess self-performance as team members and/or team leaders.

### COURSE MODULES

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| <b>Team Effectiveness Model</b>   | In this segment participants explore the four elements of the team effectiveness model and apply key learning to their own team. At the conclusion of the session they have a concrete action plan to enhance effectiveness. |
| <b>What it Means to be a Team</b> | Participants explore the key interpersonal dynamics required to be a team, including trust and communication.  |